

# Capability Statement



## Company Overview

Smithville, a privately owned and nationally recognized company, is Indiana's largest independent telecom firm. In addition to its residential services, Smithville provides commercial Fiber-based connectivity for businesses, university campuses, biotechnology companies, healthcare providers, government offices, residential centers, communities, and other entities, including the WestGate @ Crane Technology Park and the Purdue Research Park.

## Core Competencies

### Internet

- Dedicated Internet Access up to 10Gbps
- Point-to-Point
- DDoS Protection

### Voice

- Hosted PBX VoIP Solution
- SIP Trunks
- POTS

### Commercial Security

- Alarm Systems
- Surveillance
- Access Control
- Air Quality
- Intercom
- Mailroom

## Past Performance

**Monroe County Government**

**City of Bloomington**

**Lawrence County Courthouse**

**City of Bedford**

**Town of Dale**

**City of Columbus**

**City of Jasper**

**Dubois County Child Support**

## Contracts

**State of Indiana Office of Technology**

**I-Light Network**

**NSWC Crane**

## Differentiators

- The Smithville network exclusively uses equipment compliant with the FCC Secure and Trusted Communications Networks Reimbursement Program to protect against national security threats to the communications supply chain.
- Smithville has a data center presence throughout Indiana and Illinois cities including Indianapolis, Columbus, Evansville, and Chicago.
- The Smithville network is built on a future-proofed 100-gig OTN transport that is MPLS-routed to the edge and has multiple geographically diverse carrying uplinks and upstream providers.
- Smithville provides clients with a full range of Internet, Voice, and Security solutions that are customizable to the individual customer's need.
- Smithville currently serves more than 23,000 businesses and residences in southern and central Indiana.

**Vendor Partner Network:** Adtran®, Calix®, Cisco®, Metaswitch®, Samsara®, Verkada® Alarm.com®.

## Company Data

**Smithville Telecom LLC**

CAGE: 71AM9

UEI: LAH1LM6X59B4

PSC: W063, D300, N063, 6350

NAICS: 517111, 517810, 561621

## Qualifications and Credentials

- BBB Accredited Business Rating: A+
- Fiber-To-The-Home Top 100, *Broadband Communities Magazine* (2023)

**smithville.com**

## Contact Information

**Nicole Plunkett, Vice President, Commercial Sales**  
(812) 935-2432 | Nicole.Plunkett@smithville.com